

Risk engineering services for the construction industry

Zurich Services Corporation recognizes that risk engineering services have a direct impact on your business—your profitability, your property and other assets, the health and safety of your employees and customers, and much more. Because our services permeate so many critical aspects of your business, we've taken great care to ensure they're focused on results. The most important action we've taken to get those results is to hire experienced professionals from the construction industry to work with you. Our construction industry risk engineering consultants have first-hand experience working from within your industry, giving them a deeper understanding of your risks and what can be done to address them. In addition to our construction industry experience are our four key building blocks of service:

- **Approach**, which is to act as both student and teacher, learning about your individual organization in order to choose the right solutions and then sharing our risk management knowledge to help you become more self-sufficient in controlling your risks
- **Specialist** risk engineering consultants, who are highly experienced and trained technical professionals, dedicated to the industries they serve and, in many cases, hired from within your industry
- **Information**, which reflects our constant drive to find ways to simplify and reduce the cost of managing risk for our customers through automation
- **Network**, which spans 30 countries and includes over 1,000 risk professionals, giving you access to the largest network of technical risk management in the world, so we're ready to go wherever you grow

Customized safety videos

Our customized safety videos help you address safety topics that are truly relevant to your operation because they are filmed on your location with your employees performing your day-to-day operations. By videotaping on your site, we can zero in on specific exposures, facilities, procedures and equipment that are potential loss producers. You can also use these videos for new employee safety training, OSHA-specific safety training or simply to address a specific safety topic consistently across all your locations. Our construction customers have found results from customized videos to be far superior in getting their safety messages across to their employees. Probably the main reason for this is that employees pay closer attention to them than off-the-shelf videos, resulting in the kind of deeper understanding that leads to behavior change.

STIPP soft tissue injury prevention programs

Zurich Services Corporation, in collaboration with the Associated General Contractors of America (AGC), offers a comprehensive program to help reduce your employees' exposure to soft tissue injuries. STIPP explains soft tissue injury, shows the types of injuries that typically occur in the construction industry and presents recognized safety practices for the workplace. We offer two versions of the program—the shorter version (approximately one hour) is geared toward field employees and features a 22-minute training DVD and an easy-to-understand guide for employees to keep. The longer version (approximately four hours) is targeted at company executives, decision makers and safety managers and introduces the technical information along with "train the trainer" information and tools on how to train employees.

Industrial hygiene services

Our industrial hygiene services help you comply with regulatory requirements and maintain a healthful work environment for your employees. Our experienced Certified Industrial Hygienists (CIHs) can help you identify and assess potential sources of employee exposure to hazards including carbon monoxide, silica, noise, acids, metal fumes (including hexavalent chromium) and toxic gases and vapors. We can also help you establish or audit your current programs for respiratory protection, silica, hazard communication and hearing conservation. At your request, we can even train your employees on how to collect samples, take measurements and conduct basic industrial hygiene surveys.

Construction national contractor roundtables

Our construction risk engineering team holds annual roundtables with national contractors where key industry topics, chosen by the contractor participants, are discussed. The roundtables give contractors a chance to network and learn from their peers, and it allows our risk engineers to listen to your concerns and use what they learn to develop relevant risk engineering solutions.

PQF – subcontractor prequalification

The Houston Area Safety Council, in cooperation with Zurich Services Corporation, has made the Xnet PQF tool available to Zurich customers to simplify the subcontractor

selection process. PQF is a paperless, Web-based system for subcontractor pre-qualification. By reducing redundant data entry and providing document upload capabilities, it helps prepare bid documents in less than half the time.

Absence management

Zurich's absence management program is a customizable, end-to-end process with pre-injury, injury management and return-to-work solutions designed to help you take control of employee absence and disability costs. Typical program services include developing a physician network, creating transitional work assignments and job descriptions and developing a return to work program.

Fleet services

Zurich Services Corporation has a worldwide network of fleet specialists with roots deep in the transportation industry. We offer our construction customers a wide assortment of tools and training to help you in critical areas of controlling your fleet exposure, such as tools to identify poor drivers and the subsequent training to help all drivers improve their skills.

For more information about Zurich Services Corporation's services for the construction industry, contact your Zurich representative or visit www.risk-engineering.com.

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