



Dive in

The Associate Program combines in-class learning with field experience and mentoring to round out your education. You'll learn about the insurance industry, the Zurich brand and the many disciplines involved in creating a profitable book of business.

If chosen as an associate, you can expect to travel extensively for training and serve rotations within our field offices. Beginning classes kick off at our North America headquarters in Schaumburg, Ill., about 45 minutes northwest of Chicago. You'll then learn about insurance and general business in a series of workshops located throughout North America, focusing on claims, risk engineering and underwriting. Next, you'll work directly with experienced underwriters, risk engineers and claims professionals. Specifically, you'll learn:

- How to adjust property-casualty insurance claims by interpreting policy coverage, investigating losses and negotiating settlements
- Ways to directly impact customers by helping to limit their losses and prevent future losses through practical, cost-effective solutions
- Underwriting skills for our commercial customers, working with some of the top professionals in the business

"The program was an unforgettable and life-changing experience on both the personal and professional level."

– Darren, a Zurich associate



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