

# Risk engineering services for the food and beverage industry

Zurich Services Corporation recognizes that risk engineering services have a direct impact on your business—your profitability, your property and other assets, the health and safety of your employees and customers, and much more. Because our services permeate so many critical aspects of your business, we've taken great care to ensure they're focused on results. The most important action we've taken to get those results is to hire experienced professionals from the food and beverage industry to work with you. Our food and beverage industry risk engineering consultants have first-hand experience working from within your industry, giving them a deeper understanding of your risks and what can be done to address them. In addition to our food and beverage industry experience are our four key building blocks of service:

- **Approach**, which is to act as both student and teacher, learning about your individual organization in order to choose the right solutions and then sharing our risk management knowledge to help you become more self-sufficient in controlling your risks
- **Specialist** risk engineering consultants, who are highly experienced and trained technical professionals, dedicated to the industries they serve and, in many cases, hired from within your industry
- **Information**, which reflects our constant drive to find ways to simplify and reduce the cost of managing risk for our customers through automation
- **Network**, which spans 30 countries and includes over 1,000 risk professionals, giving you access to the largest network of technical risk management in the world, so we're ready to go wherever you grow

## Product liability issues

Our food and beverage safety programs are one of our strongest assets. Zurich Services Corporation has a global team of food and beverage industry experts to help develop and maintain your food

safety program and to help you through crisis management if you need it. We offer our assistance and expertise in the following areas:

- HACCP training, development and verification
- Product recall and crisis management evaluation
- Site security ("Bioterrorism Act") preparedness
- GMP, SSOP and SOP evaluation
- Food safety audit preparation
- Zurich Hazard Analysis

## HACCP training and certification

This three-day workshop, accredited by the International HACCP Alliance, is designed to help Zurich customers meet the educational requirements cited in the FDA regulations requiring HACCP for seafood and juice products (21 CFR 120 & 123) and the USDA regulation for meat and poultry products (9 CFR 417). Our hands-on curriculum combines lectures, videos and small working groups to create an optimum environment for learning how to apply the seven principles needed to develop and implement your HACCP plan.

## Industrial hygiene services

Poor indoor air quality affects employee performance and, in some instances, can have a negative impact on the health of building occupants. Our experienced Certified Industrial Hygienists (CIHs) can help you identify and assess potential sources of employee exposure to indoor air quality hazards, including identifying mold issues, assessing whether you have a sufficient introduction of outside air and sampling for various contaminants and odors.

## Slip, trip and fall evaluations

Our slip, trip and fall evaluations span from providing self-assessment tools to in-depth site evaluations of the slip, trip and fall exposures you face in the food and beverage industry. Our assessment model identifies the most important

factors affecting the potential for slips, trips and falls. After helping you identify these critical risk factors, we focus on practical and cost-effective improvements. Our experience in the food and beverage industry helps us recognize the problems unique to your environment that can lead to slip, trip and fall accidents, and our solutions have led to measurable results.

### Ergonomics

Our Certified Industrial Ergonomists (CIE) offer a comprehensive evaluation of the risk factors associated with your workstations in a food and beverage manufacturing, warehousing or office environment. After the evaluation, they offer recommendations to correct and control those risk factors. The results from these recommendations can significantly improve the safety of a workplace, reduce potential accident costs and increase productivity.

### Absence management

Zurich's absence management program is a customizable, end-to-end process with pre-injury, injury management and return-to-work solutions designed to help you take control of employee absence and disability costs. Typical program services include developing a physician network, creating transitional work assignments and job descriptions and developing a return to work program.

### Fleet services

Zurich Services Corporation has a worldwide network of fleet specialists with roots deep in the transportation industry. We offer our food and beverage industry customers a wide assortment of tools and training to help you in critical areas of

controlling your fleet exposure, such as tools to identify poor drivers and the subsequent training to help all drivers improve their skills.

### Fire loss prevention assessment and highly protected risk (HPR) assessments

Our fire loss prevention risk assessment evaluates whether your current fire protection and prevention methods are appropriate and looks for opportunities to make practical improvements. We also measure your existing fire protection equipment against national standards and provide a list of approved products and suppliers who can repair or replace fire protection equipment or make other necessary fire protection-related building upgrades or repairs for you.

Our HPR assessment program evaluates the adequacy and reliability of the physical protection of a building and its occupancy. During the assessment we review with you how to manage the program, such as emergency response, inspection and testing, maintaining fire equipment and contingency planning.

### Process safety and risk management services

Zurich Services Corporation has the experience and expertise to guide you through OSHA's process safety management and EPA's risk management programs. Our food and beverage industry experts can provide comprehensive audits and provide program guidance to help you comply with these complex regulations.

For more information about Zurich Services Corporation's risk engineering services for the food and beverage industry, contact your Zurich representative or visit [www.risk-engineering.com](http://www.risk-engineering.com).

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Zurich Services Corporation  
Risk Engineering



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Quality-Assured Solutions Provider

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