



# Property Mitigation Program

Last Updated: 2015

When an unfortunate event occurs and causes structural damage to buildings or structures, mitigation services can help reduce further damage by drying and cleaning the affected areas as well as securing the building/premises.

Our mitigation vendors: BMS CAT, Belfor, Interstate Restoration, LLC, ServiceMaster and Servpro, are available 24 hours a day, 7 days a week, 365 days a year to respond to situations involving damage to a building that requires immediate mitigation services. The mitigation vendor's immediate response can help reduce further damage to the building and potentially reduce business interruption.

The Professional Service Agreements we have in place with each approved vendor requires them to contact the Customer within 10 minutes of receiving the referral and to inspect the building damages within 4 hours or less of an assignment under normal circumstances.

## Key Contacts

Zurich- [vendormanagement@zurichna.com](mailto:vendormanagement@zurichna.com)

Belfor- Theresa Williams  
P: 817-307-1089  
[theresa.williams@us.belfor.com](mailto:theresa.williams@us.belfor.com)  
**Nationwide# 1-800-856-3333**  
[www.belfor.com](http://www.belfor.com)

ServiceMaster- David Koepfel  
P: 901.597.8524  
[dkoepfel@smclean.com](mailto:dkoepfel@smclean.com)  
**Nationwide# 1-866-971-4923**  
[www.servicemasterclean.com](http://www.servicemasterclean.com)

BMS CAT- David Deaton  
P: 817.810.5670  
[ddeaton@bmscat.com](mailto:ddeaton@bmscat.com)  
**Nationwide# 1-877-430-1948**  
[www.bmscat.com](http://www.bmscat.com)

Servpro- Ben Crudup  
P: 615.451.0600 x 1916  
[BCrudup@servpronet.com](mailto:BCrudup@servpronet.com)  
**Nationwide# 1-800-Serv-Pro**  
[www.servpro.com](http://www.servpro.com)

Interstate Restoration- Karla Torrey  
P: 404.307.8238  
[karlat@interstaterestoration.com](mailto:karlat@interstaterestoration.com)  
**Nationwide # 1-800-622-6433**  
[www.interstaterestoration.com](http://www.interstaterestoration.com)

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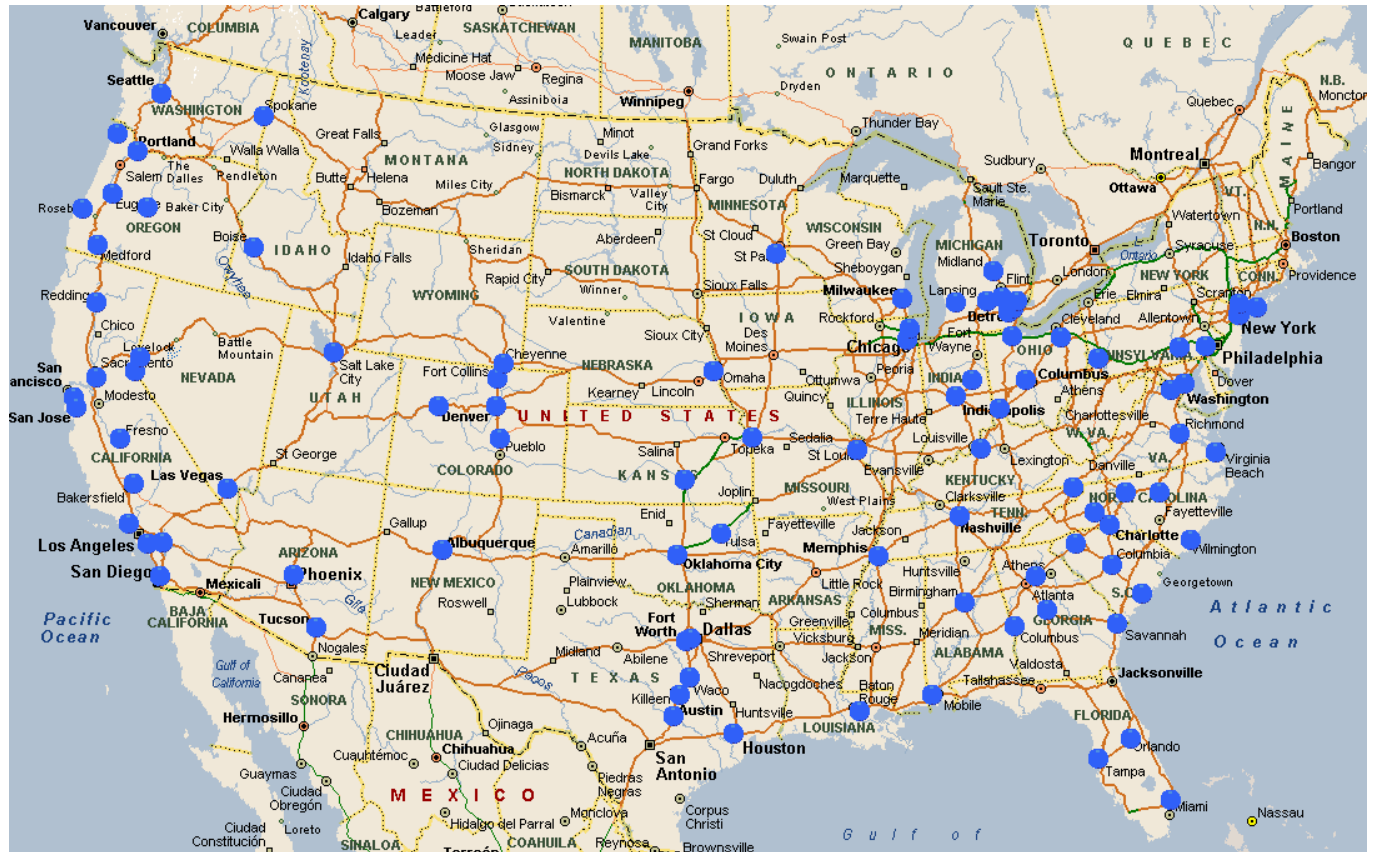
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## Belfor Hub Locations

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# BMS Cat Hub Locations



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# Interstate Restoration Locations



Interstate Restoration can mobilize countrywide



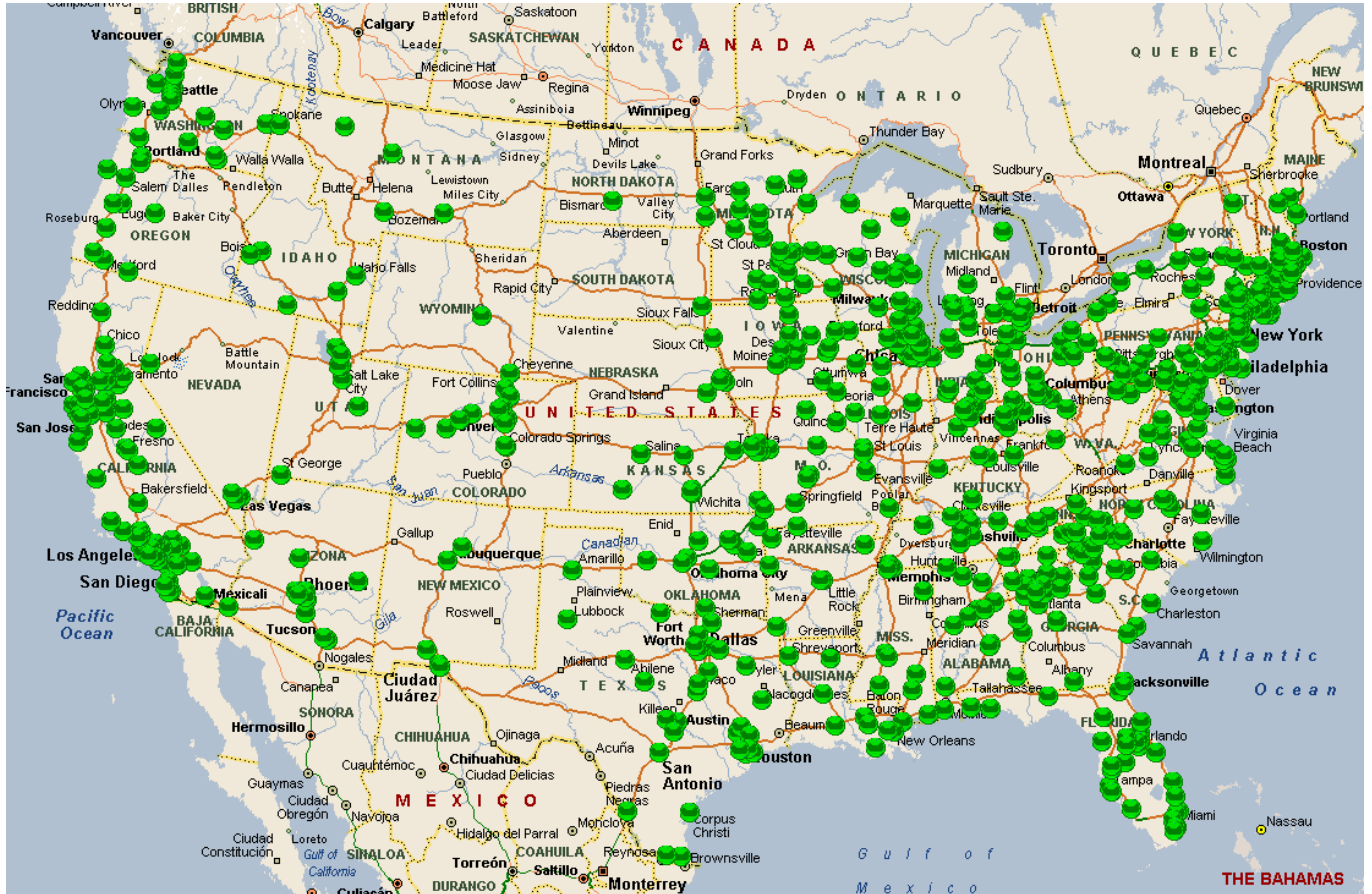
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# ServiceMaster Hub Locations



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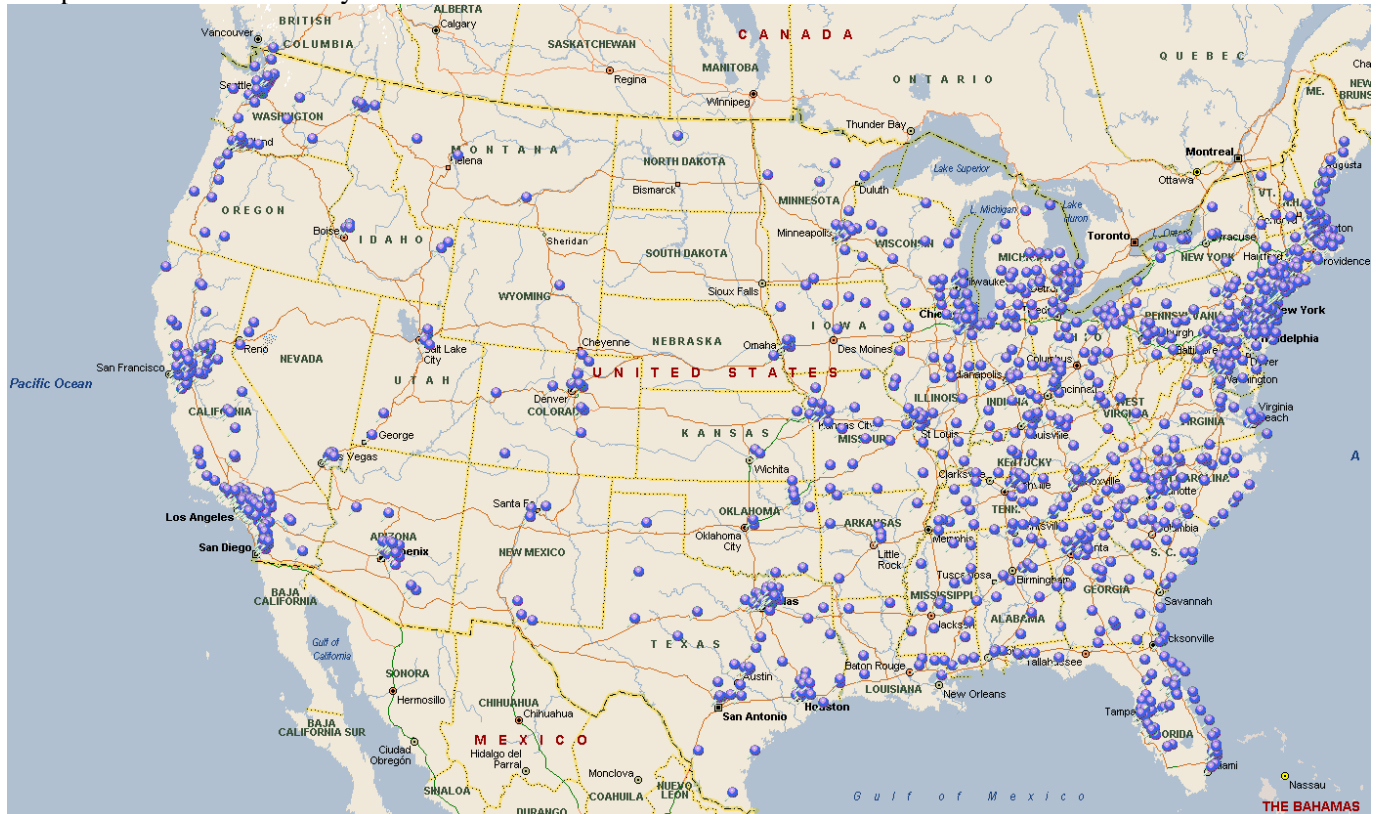
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# Servpro Hub Locations



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