



## Three eZ Ways to Pay

Zurich eZPay Direct Payment Website, Zurich eZPay Direct Payment Phone Number or by Check

### Pay By Zurich eZPay - Direct Payment Website\*:

zutverified.inetbiller.com

### Pay By Zurich eZPay - Direct Payment Phone Number\*:

(866) 689-6484

### Pay By Check, Mail to\*:

Zurich Programs Business - Rental  
4422 Paysphere Circle  
Chicago, IL 60674-4422

\*The insured will need to know their Account Number for all. The account number starts with a capital M.

\*Copy and paste the link in the browser if by website.

\*Include copy of monthly report or remittance slip if by mail.

### Monthly Reports & Fleet Lists:

Send Monthly Report and/or Fleet List to this email: [usz\\_omaha\\_coding\\_MR@zurichna.com](mailto:usz_omaha_coding_MR@zurichna.com)

### Zurich Accounting Team Contact Information:

**Phone:** (800) 492-0416

**Fax:** (877) 792-5568

**Email:** [USZ\\_Empire\\_Cash@zurichna.com](mailto:USZ_Empire_Cash@zurichna.com)

**Address:** Zurich Programs Business – Rental; 4422 Paysphere Circle - Chicago, IL 60674-4422

### Reoccurring payments (auto payment):

- Allow 72 hours for processing time before the insured will see the payment deducted from their bank account or credit card.
- If a customer enrolls in the reoccurring payment option payments will only be pulled on the 15th on the month.
- Reoccurring payments will be taken for any premium items for any policy types that are billed/booked under that customer number (over/underpayments will also be included). Additional Deposit will not be pulled, see below section.
- For reporter policies - if the report is not received by the 15th, payment will not be processed.
  - Insured will need to make a onetime payment via the website or phone number.
  - If insured chooses not to make a onetime payment, the account will be included on the late list and/or Notice of Cancellation.
    - Please note that double payment could happen the following month for the past due report and then the current report.

### **New Business Deposit ONLY:** (Choice one of these two new business deposit payment options)

1. Customers will need to process a onetime payment using the website <http://zutunverified-jpi.inetbiller.com> (Note this is a different website than the customer website for premium payments). \*Customer will need to use the submission # as the account number in order to process the via the website.
2. Customers can make a new business deposit payment via check to bank lockbox address above.

**Starting April 1, 2017:** The Accounting Team will no longer accept payment authorization forms to setup new requests or to update/ change existing. Requests will be returned and directed to the payment website.