

Occupational health-testing programs

We believe managed care is about more than just reducing your claim costs. It's about helping the injured person receive quality care that facilitates a speedy recovery and a healthy return to work.

We offer numerous programs and an experienced staff armed with the latest technology to help achieve these goals. One example is our occupational health-testing programs that, when implemented, can benefit both employer and employee.

Employers who focus their efforts on risk management programs that take place before the loss occurs most effectively control their loss costs. Zurich Services Corporation recognizes this and has developed a program, with a preferred provider, that assists employers in designing a total employment services program to reduce overall loss costs. This program, which includes services such as substance abuse screening, industrial rehabilitation and employee screening programs, can be purchased individually or as a customized occupational health-testing program.

Drug-free workplace strategies

Zurich Services Corporation can meet all your substance abuse testing needs, including pre-employment, random and post-accident substance abuse testing. Our complete substance abuse testing program is designed to strengthen and complement your existing resources and includes:

- Custom policy creation and program standardization
- AAMRO medical review officer services
- Random pool design and selection
- National on-site and emergency room reasonable suspicion/post-accident testing
- Pre-employment instant drug screening programs
- Post-offer medical testing and compliance certifications
- ADA and EEOC compliance expert consultations
- Statistical reports as required by federal agencies

To learn more about our managed care services, contact your distributor or Managed Care directly at 866-732-5342.

Medical testing and health screening

We also offer a comprehensive medical testing and health-screening program that includes the following:

- OSHA and DOT compliance programs and certification processing
- Comprehensive physical exam management
- TTC — testing, training, counseling, hearing conservation
- OSHA respirator questionnaire review and medical clearance
- NIOSH pulmonary function testing
- Respirator fit testing (qualitative and quantitative)
- HazMat and asbestos exams
- Exposure surveillance exams (i.e., lead, heavy metals, chemicals, etc.)

Tests can be performed at the worksite aboard fully equipped mobile units, at an independent testing facility or any other location. Our providers can schedule, track and verify completion of testing. All test data is quality checked and subject to clinical review to assure standardized accurate result reporting.

Key facts

- According to the Department of Labor, annual costs to American employers of on-the-job substance abuse is estimated to be \$100 billion in lost productivity, theft, accidents and added healthcare costs.
- According to the Department of Health and Human Services, 73 percent of all adult illicit drug users were employed.

Zurich Services Corporation

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Managed care services may be provided by our affiliate company Zurich Services Corporation at other than cost. Sales tax will apply to qualifying services.

This is intended as a general description of certain types of managed care services available to qualified customers through Zurich Services Corporation, a member company of Zurich in North America. Zurich Services Corporation does not guarantee a particular outcome, reduction in costs or improvement in administration and further assumes no liability in connection with the providing of these services.

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