

eZ Transition

What if there was an innovative product that provided organizations with access to real-time information on injured employees, healthcare providers, claims and managed care professionals?

Zurich's eZ Transition tool offers up-to-date information and resources to help construction contractors address return-to-work (RTW) challenges effectively. This tool enables proactive injury management, thereby creating better outcomes for employees and encouraging a more positive workplace culture.

The challenge

Disability costs are projected to increase 37 percent this decade due to the growing number of workers aged 45 to 64.¹

Measurable costs for lost time per employee are in excess of \$5,000 per year.²

Contractor executives and managers have significant responsibility for preventing jobsite injuries and managing losses.

Source: ¹Social Security Administration

Source: ²Watson Wyatt Worldwide

The solution

eZ Transition is Zurich's online tool that provides customers with information and guidance for building and implementing an effective RTW program.

The tool provides guidelines for pre-injury, injury management and RTW processes and helps Zurich customers successfully launch or enhance their own program. Additionally, it enables the creation of a customer-specific profile and the implementation of preventive RTW and loss control strategies.

Industry estimates show that effective RTW programs can save as much as 10 to 40 percent of workers' compensation medical costs and 14 to 25 percent of wage replacement costs.

Immediate access to tools that support and communicate a wide range of return-to-work programs, including healthcare providers, claims and managed care professionals may further reduce lost workdays.

Capabilities

With eZ Transition, employers have access to pre-injury planning, injury management, RTW and report capabilities, enabling them to:

- Prepare customized RTW statements and policies
- Select health care providers via Zurich's C.a.r.e.[®] Directory Online
- Develop physical job requirements and transitional work assignments by allowing employers to search specific job information to define physical job demands and transitional work assignments
- Understand federal and state laws as they apply to the American with Disabilities Act (ADA) and the Family and Medical Leave Act (FMLA)
- Provide real-time external communications with healthcare providers via a customized transitional RTW packet for employees
- Access a comprehensive list of RTW items created by the customer and a lost productivity calculator
- Input best practices as defined by their organization
- Conduct performance monitoring

Benefits

Zurich customizes eZ Transition to meet the needs of each customer. Benefits typically include:

- Assistance with the pre-injury planning and communication
- Customized policies and procedures with access to claims reporting and medical-provider information
- Increased speed and effectiveness of communications
- RTW process and performance evaluation

Special features that optimize eZ Transition's functionality include:

- Development and storage of all pertinent documents for a RTW program and customized correspondence sent to employees
- Development and storage of job descriptions including physical demands and temporary transitional work assignments/modified duty jobs
- Direct e-mail to physicians from the tool with customized letters
- Resource materials on transitional work, FMLA compliance and other important employment issues
- Online access for as many company users as needed

Service details

Zurich offers eZ Transition free of charge to its customers. The tool is available 24 hours a day, seven days a week by accessing the Zurich website at eztransition.zurichna.com or www.zurichna.com

For more information

For more information on eZ Transition, please contact your risk engineering account coordinator.

Customers may also contact Zurich Services Corporation by e-mail:

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ISO 9001:2000

Quality-Assured Solutions Provider

* Risk engineering and claims services are provided by Zurich Services Corporation.

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Small business owners are responsible for the loss control activities at their company. Zurich offers risk engineering solutions – comprised of tools, reports and information from literally millions of past claims from nearly every industry segment – that can help small businesses minimize and better control losses and improve their bottom line.

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