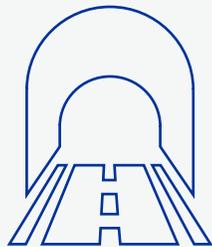




Port tunnel project



Customer challenge



A France-based contractor is a global leader in constructing complex infrastructure projects. The company sought to expand into the U.S. market through bidding on a major port tunnel project. Several new risk factors for the contractor needed to be addressed to do so, primarily due to different liability laws in their European and other non-U.S. markets.



The solution



Because of our strong relationship with the company in Europe and deep understanding of their business, both the contractor and the six other project carriers asked Zurich to provide risk engineering services throughout the scope of the project (2009 to 2014). The project proved to be more difficult than first anticipated due to the unexpected discovery of massive voids in the hard calcified limestone causing a change in tunnel boring operations and equipment.



Results/benefits



The contractor could confidently enter the U.S. market working on a high profile project, knowing it had Zurich's full risk engineering services on all exposures, as well as our risk mitigation on workers' compensation issues and dedicated claims service.