# **Property and Casualty Insurance** solutions for banks





Zurich has been delivering insurance solutions to financial institutions longer than any other insurance provider in the U.S. Zurich works closely with financial institutions, offering more than 20 coverages to help them better protect their assets based on the wide spectrum of risks they face.

Today, with a dedicated team of Underwriting, Risk Engineering, and Claims professionals with deep experience in the financial institutions industry, Zurich provides best-in-class solutions and works with financial institutions to help reduce losses and manage their risk more effectively.

Zurich offers a full suite of financial services insurance solutions, including a proprietary package policy combining property and liability coverages for foreclosed and force-placed properties through our Lender Property Reporting (LPR) polices.





Learn more: **Financial Institutions Industry Trends** 

#### Insurance solutions:

- Property (including foreclosed and force-placed property)
- · General Liability (including foreclosed property)
- Auto (including repossessed autos)
- Workers' Compensation (guaranteed) cost and loss-sensitive options)
- Umbrella
- Mortgage Impairment
- Contingent Auto Leasing
- Trust Properties

### **Claims**

- 24/7 Award-winning, Zurich-owned Customer Care Center<sup>1</sup>
- Single point of contact for all claims and related inquires
- Access to digital programs that provide a transparent claims process
- Knowledgeable and reliable Claims staff with industry-specific expertise
- · When utilized, integrated medical management yields a 65% reduction in medical bill costs, on average.2

### **Risk Engineering**

- Dedicated Risk Engineering Services Coordinator
- Ergonomic review for remote and onsite personnel
- Workplace violence assessments and training
- · Security assessments
- Infrared thermography
- Fleet program review and implementation assistance

## Services and Resources

My Zurich portal provides valuable risk and financial insights for your program, including:

- · Risk assessment data
- Natural catastrophe information
- Claims history and status
- Risk scenarios
- Policy and endorsement issuance

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- Top Mid-size Contact Center as recognized by Contact Center World in 2021
- 2. Zurich North America Claims Finance 2022

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