

International



Let Zurich help you manage and mitigate risk to your business.



83% Risk decision makers among Zurich customers who indicate their company has multiple international exposures¹

76% Zurich customers with international exposures that include employees travelling outside the U.S.¹

61% Zurich customers who confirm International programs that meet legal, regulatory and tax compliance is a top reason for choosing an insurance provider¹

Program, services and tools to serve your needs

PROGRAM

Global solution: Coordination with domestic counterparts to help provide coverage alignment

Scalable solutions: Ranging from a trip travel offering to combined Property and Casualty package to a custom solution that may incorporate a captive or loss-sensitive approach

Travel assistance: 24/7 access to emergency medical, legal, and security pre- and post-travel assistance available to employees traveling through World Travel Protection (member of Zurich Insurance Group)

Global network: Covers 210+ countries and territories² with 2,000 dedicated international professionals and a management team in strategically located hubs.³ Leverage Zurich's robust International Program System to order policies, provide premium invoices, support movement of premium and reflect claims payments

SERVICES

- 40 years of experience helping businesses that operate internationally manage risk
- Dedicated international underwriters and support staff who understand the current and emerging risks you face
- Annual *Global Risks Report*, risk landscape infographics and other insights with a global perspective

TOOLS

- **My Zurich:** Online portal provides policy issuance status updates, copies of your local policies and invoices, and real-time loss data and risk analysis.
- **Multinational Insurance Application (MIA):** Comprehensive global regulatory and tax database helps protect your business from potential fines, penalties, and damage to brand and reputation resulting from non-compliance. Mobile app is available.

International claims experience, service and outcomes: Why you buy insurance



Customers who value our Claims service are twice as likely to recommend Zurich⁴



Global team of more than 8,000 Claims professionals⁵



Over 110,000 International claims handled every year⁶

1. Survey of Zurich North America customers. June 2018
2. February 2018. Based on International Organization for Standardization country definition.
3. Zurich employee data. January 2018.

4. Zurich North America 2017 Quarterly Customer Relationship Net Promoter Score studies.
5. Zurich employee data. 2017.
6. Zurich International Program System data. 2017.

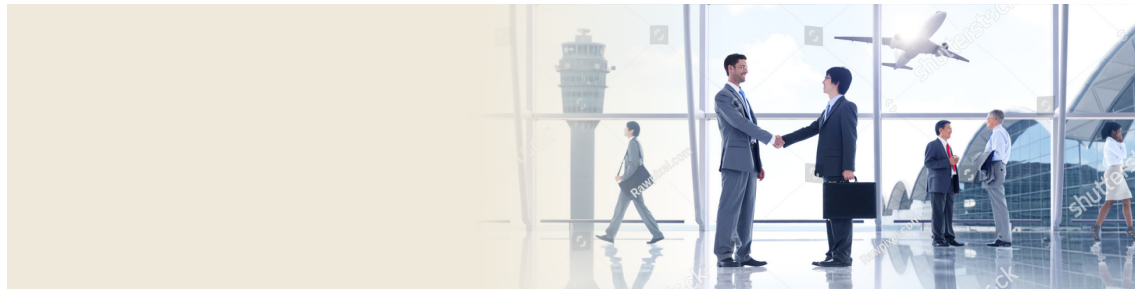
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