

# Crash management tools

Zurich's collection of crash management tools provides response plans to better prepare businesses in the event that their drivers are involved in a vehicle crash and also help them avoid future incidents.

## Your challenge

Even the best management practices and safety standards cannot completely eliminate the possibility of an accident. Not having the right response plan in place may escalate the negative consequences of a crash, leading to even further costs for your company.

## Our solution

Proper incident management requires planning and training of your personnel before a crash happens, such as:

- Initial reporting procedures, including escalation for serious incidents
- Plans for collecting information and photographs at the scene and other materials that may be critical for the investigation or defense of a claim
- Incident review by management to evaluate and implement opportunities to address operations and driver-specific issues
- Recordkeeping to recognize trends and progress made

Zurich's crash management tools provide the documentation needed to assist all levels of your organization. We address everything from training drivers on how to gather initial accident scene information to strategies for incident review and remedial actions. Through our materials, safety seminars and consulting services, we can help you develop insights from crashes to help reduce chances of similar incidents. These insights may also be used to evaluate existing safety protocols and help to keep your employees safe.

## Additional resources

The ANSI Z15.1 Safe Practices for Motor Vehicle Operations standard offers a guideline on the elements of a crash management program and is available for purchase from ANSI at [www.ansi.org/](http://www.ansi.org/).

**To learn more about crash management tools, please contact your risk engineering account coordinator.**

## Zurich

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