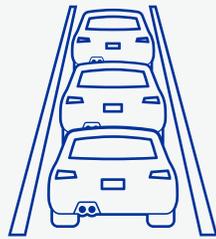




Urban metrorail project



Customer challenge



Extending an urban Metrorail for 23 miles from downtown to the international airport was a 10-year project funded through a Public-Private Partnership (P3). The general contractor faced extremely difficult work conditions in the densely populated area with highly congested traffic flow. Some of the key exposures the contractor faced included environment pollution and worker/public safety.



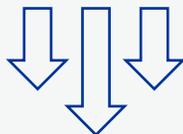
The solution



Among the services Zurich provided was a dedicated claims and risk engineering team to provide constant support on the project. For the first seven years, the Zurich risk engineers were on the project weekly to assess potential exposures.



Results/ benefits



During this period, Zurich's SafetyNet was deployed — a process for helping customers reduce injuries, workers' compensation costs and general liability expenses through an efficient collection and analysis of job-site safety information. For the contractor, this helped keep claims at a very low level with no major losses.